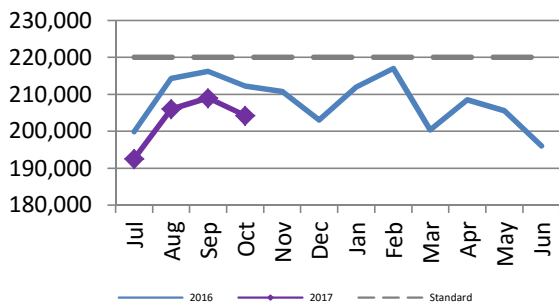


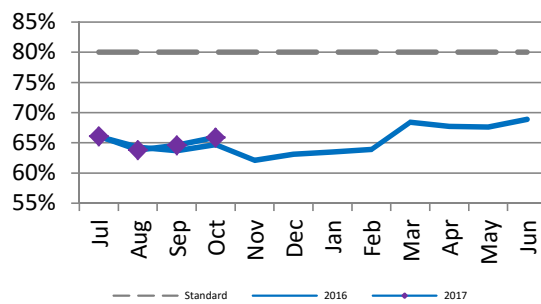
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending October 2016

Key Performance Indicators (KPI)	October 2016	October 2015	Percent Change	4 Months FY2017	4 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,557,435	5,880,411	-5.49%	22,012,925	22,915,301	-3.94%	
Average Weekday Ridership	204,219	212,190	-3.76%	202,940	210,665	-3.67%	220,000
Percent of Trips On Time	65.9%	64.7%	1.2%	65.10%	64.68%	0.43%	80%
Bus Availability	87.5%	90.7%	-3.2%	89.0%	89.7%	-0.75%	90%
Bus Miles/Major Collisions	200,825	141,730	41.70%	183,215	156,451	17.11%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.64	3.65	-27.67%	3.00
Bus Miles/Mechanical Road Calls	8,992	11,373	-20.94%	9,307	11,408	-18.42%	10,000
Spare Ratio	19.51%	17.79%	1.72%	19.11%	17.93%	1.19%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.27%	99.55%	-0.28%	99.52%	99.56%	-0.04%	100%
Cost per Hour	\$115.98	\$119.00	-2.54%	\$124.97	\$123.57	1.14%	\$120
Cost per Trip	\$2.71	\$2.66	2.13%	\$2.95	\$2.79	5.98%	\$2.50
Cost per Mile	\$8.35	\$8.48	-1.61%	\$8.99	\$8.78	2.40%	
Farebox Recovery	28.38%	28.35%	0.02%	26.33%	28.32%	-1.99%	30%
Trips per Hour	42.73	44.78	-4.57%	42.42	44.42	-4.51%	48
Trips per Mile	3.07	3.19	-3.66%	3.05	3.16	-3.34%	
Passenger Miles per Revenue Hour	225.81	234.52	-3.72%	237.90	230.03	3.43%	250
Average System Speed	12.83	12.90	-0.50%	12.78	12.96	-1.34%	
Percent Complete in 30 Days (Customer)	98.43%	96.41%	2.0%	98.25%	98.09%	0.2%	
Complaint Rate (Complaints per 100,000 trips)	10.47	12.81	-18.22%	10.33	11.80	-12.50%	10

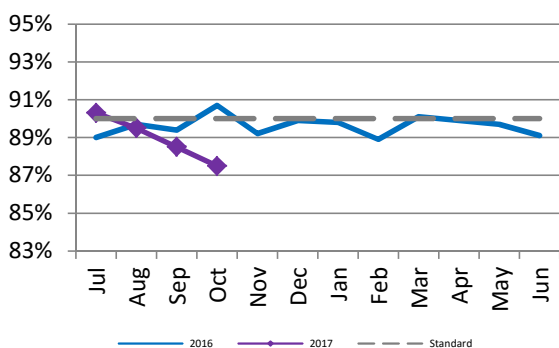
TheBUS
 Average Weekday Ridership



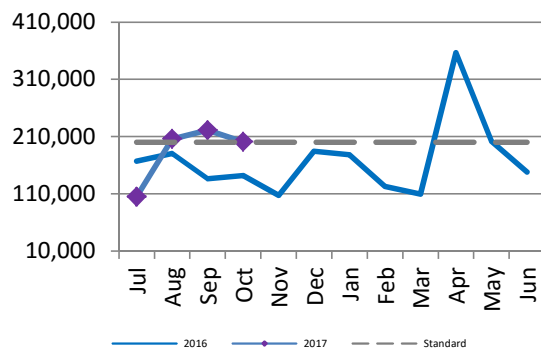
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
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